

10:20



**The Devon Dumpling**

I know you are only trying to make a living and it is outside only but it is very late and some of us have to work at the weekend. I work sundays too. They are all still in the car park playing music now though. Please remind them it's a residential area. Thanks for being understanding

02 MAY 2021 AT 21:13

There were people being very loud in the pub car park at midnight last night yet again! I had to

I have a question. Can you help?

Is anyone available to chat?



Aa



10:20



**The Devon Dumpling**

for being understanding

02 MAY 2021 AT 21:13

There were people being very loud in the pub car park at midnight last night yet again! I had to get up for work this morning and wasn't able to get to sleep until gone midnight because of noise. Please, please can you review your times for Friday and Saturday, midnight is way to late for a residential area 🙏

Thanks for messaging us. We try to be as responsive as possible.

I have a question. Can you help?

Is anyone available to chat?



Aa



10:20



**Ring Team**

now

**Sale ends in 48 hours**

**Final hours to save on select...**

11.40pm and they are never out of the car park until midnight. I have to get up for work and n Saturdays and Sundays and it is happening every weekend 😱 I am so tired at work it is affecting my work. Could it not be last orders at 10.30pm out by 11pm? Last Saturday there was a person stood on a table with a crowd shouting to get his trousers off!



17 MAY 2021 AT 10:54

I have a question. Can you help?

Is anyone available to chat?



Aa



10:21



**The Devon Dumpling**

Can you not shut your outside area at a reasonable time? It is now 11pm and there are still people making a noise outside! It is warm and I can't leave my window open as the noise is ridiculous 😞 please can you respect your neighbours. They are able to go inside now, so please can you shut your outside area at a respectable time 🙏

Thanks for messaging us. We try to be as

I have a question. Can you help?

Is anyone available to chat?



Aa



10:21



**The Devon Dumpling**

11 JUN 2021 AT 23:03

For goodness sake, it's midnight and there are still people making noise in the pub garden! I have to get up for work, why can't you respect your neighbours

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply ASAP many thanks



26 JUN 21 ↓ AT 23:02

I have a question. Can you help?

Is anyone available to chat?

GIF



Aa



10:22



**The Devon Dumpling**

10 JUL 2021 AT 22:56

I have the tv on and windows shut and I can here people shouting in your beer garden! Don't think I'm being unreasonable that it shouldn't be happening. Please organise a meeting

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply A? ↓ many thanks



I have a question. Can you help?

Is anyone available to chat?



Aa



10:22



**The Devon Dumpling**

11 JUL 2021 AT 18:20

Slept through my alarm this morning and was late for work as the noise didn't stop until 12.45am! Please message me with a meeting time and I will pass it on to the other neighbours who will want to attend. It is affecting my quality of life and I cannot continue like this. I know it is unprecedented times but the pub was empty last night and everyone was in the beer garden,

I have a question. Can you help?

Is anyone available to chat?



Aa



10:22



**The Devon Dumpling**

Hi I will look back on the cctv to see what time the pub shut .it may have taken longer last night as I believe you came in and upset a member of staff and they walked out .last night it was a long standing member of staffs leaving party .we may have a noise tonight as you will know it's the football .the problem we have at the moment is that customers want to be outside for safety with COVID so they think it's safer .I really hope things will change

I have a question. Can you help?

Is anyone available to chat?



Aa





10:22



**The Devon Dumpling**

as you will know it's the  
football .the problem we  
have at the moment is  
that customers want to  
be outside for safety  
with COVID as they think  
it's safer .I really hope  
things will change  
soon .we also have a new  
manager starting on the  
2nd of aug who will be  
living above and is of a  
mature age .can we have  
our meeting when she is  
in place



11 JUL 2021 AT 18:46

I did not set a member  
of staff. I just said calmly

I have a question. Can you help?

Is anyone available to chat?



Aa



10:22



**The Devon Dumpling**

11 JUL 2021 AT 18:46

I did not upset a member of staff. I just said calmly that the pub was empty so could you not get the people inside as it was 11.15pm and they were so noisy I could hear them with the windows shut and the tv on. The member of staff shouted at me and I thought when he came outside that he was going to hit me! Great, can you give me a bit of notice of the meeting so I can tell the other residents

I have a question. Can you help?

Is anyone available to chat?



Aa




10:22



**The Devon Dumpling**

04 AUG 2021 AT 23:18

Why are people still outside in the bear garden at this time of night! When can we have that meeting as quite a few local residents are fed up and have asked me when the meeting is happening

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply AS  many thanks



I have a question. Can you help?

Is anyone available to chat?



Aa



10:23



**The Devon Dumpling**

11 AUG 2021 AT 22:54

It's nearly 11pm and there are people shouting in your beer garden. When are you going to respect your neighbours and close the beer garden at a reasonable time so we can actually go to sleep! Every other pub I know shuts there beer gardens!

Thanks for messaging us. We try to be as responsive ↓ possible. As soon as I can check

I have a question. Can you help?

Is anyone available to chat?



Aa



10:23



**The Devon Dumping**

11 AUG 2021 AT 23:17

And still the noise continues!

12 AUG 2021 AT 09:34

Absolutely shattered for work this morning! The noise didn't stop until 11.45pm! My quality of life is affected and if it carries on I will have to speak to a solicitor, the other residents are keen to do so also, so a meeting needs to be arranged asap 😞



I have a question. Can you help?

Is anyone available to chat?



Aa



10:23



**The Devon Dumpling**

14 AUG 2021 AT 23:07

I can still here people in the beer garden and it is now 11.05pm. I have to get up for work in the morning. Please could you shut your beer garden at a certain time like all other pubs do. I really need to be able to sleep to function at work 😞

Thanks for messaging us. We try to be as responsive as possible. As soon as ↓ check the reservation book we

I have a question. Can you help?

Is anyone available to chat?



Aa



10:23



**The Devon Dumpling**

20 AUG 2021 AT 20:43

They are being really loud in the beer garden and cheering etc , also swearing! Could you please tell them to keep the noise down and get them in at 10pm like all the other pubs. Thank you

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply As many

I have a question. Can you help?

Is anyone available to chat?



Aa



10:23



**The Devon Dumpling**

20 AUG 2021 AT 21:26

I have the windows shut and the tv on and I can still hear the people in the beer garden. Please can you tell them to keep it down. It is really affecting my quality of life and I am starting to feel ill because of it. Please, please can you respect the local residents

03 SEP 2021 AT 16:50

There are a large number of lads in the beer

I have a question. Can you help?

Is anyone available to chat?



Aa





10:23



**The Devon Dumpling**

03 SEP 2021 AT 16:50

There are a large number of lads in the beer garden swearing and being very loud already! I am trying to sit in my garden and enjoy the lovely weather! Could you please remind them you have neighbours 😊

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply As many thanks

I have a question. Can you help?

Is anyone available to chat?



Aa



10:23



**The Devon Dumpling**

03 SEP 2021 AT 22:29

Hi, there are still people being loud outside. Are you not getting people in at a reasonable time as I am wanting to go to bed but am unable to because of the noise

10 SEP 2021 AT 23:09

It has gone 11pm and there is lots of noise from the beer garden. When are you going to close it at a reasonable time? The Rock Garden in town use their beer garden at 10pm as do

I have a question. Can you help?

Is anyone available to chat?



Aa



10:23



**The Devon Dumpling**

garden at 10pm as do most other pubs, some even close at 9.30pm. I would like to be able to go to sleep when I choose instead of waiting until gone midnight when the pub eventually goes quiet. Please can you close you beer garden. It is as if they are underneath my bedroom window 😞 Please can you not understand how it affects my quality of life



**Thanks for messaging**

I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

24 SEP 2021 AT 23:31

There are people still in the beer garden making lots of noise so I am unable to sleep yet again. It is now 11.30pm

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply ASAP many thanks



01 OCT 2021 AT 13:35



I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

Hi I was wondering when the meeting was going to take place as this morning I was woken up twice by collections and deliveries very early in the morning. As you will see above there are noise sensitive times between 11pm and 9am and the pub goes into both of these times as the beer garden is still open at gone 11.30pm and normally twice a week I get woken by bottle collection and beer barrel delivery, both



I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

of which are outside my bedroom window. Also there are still people in the car park at 11.40pm during the week making a noise (not sure if this is staff or not as it's quite late for a week evening?). I would really love to be able to meet to talk through all these issues. Many thanks.

01 OCT 2021 AT 18:36

Hi Tracy I'm afraid we can not do anything about delivery times as the beer delivery has a

I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

01 OCT 2021 AT 18:36

Hi Tracy I'm afraid we can not do anything about delivery times as the beer delivery has a time window and this delivery has always been early for the last 18 years that I have owned the business .i believe that the management have started bringing customers In Earlier on nights but we can not stop people going out side if they are having a cigarette.w ↓ 'll definitely get the

I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

since if they are having a cigarette we will definitely get the meeting arranged very soon .councillor [REDACTED] would like attend so it's just trying to find a time and day that suits all parties .have you got a days or times that would suit you .Also to make the meeting productive i think only one resident attend the meeting to address any other residents matters this way we can get through things



I think that a few

I have a question. Can you help?

Is anyone available to chat?



Aa





10:24



**The Devon Dumpling**

I think that a few residents would like to attend, not sure how just having one person attend would help? Can the people that deliver the beer use mats as it is so loud, they also shout to each other as if it's the middle of the day not very early in the morning. They are not being called in early, only the other Friday my husband had to text at 11.40pm as there were still people being loud in the beer garden. There

I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

the beer garden. There should be someone checking outside for noise levels, this happens in every pub I have ever been to and they are told to keep the noise down or leave. Evening will be better for the meeting, but as I said quite a few people want to attend, but i can't see a problem with people taking it in turns to talk



01 OCT 2021 AT 19:48

How many people are we

I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

01 OCT 2021 AT 19:48

How many people are we talking Tracy just so we know how many we need to accommodate.



I think it will be between 6/8 but could give you a definite once we have a date

It may have to be a Saturday morning



Think that should be ok for most people. I only work at the weekends in the summer, so ok for

I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

Think that should be ok for most people. I only work at the weekends in the summer, so ok for me

I will speak to Debbie the manager and Darren vowel and throw a few dates at you



Ok, thanks 😊

06 NOV 2021 AT 22:56

There are people shouting in the beer garden 😬



I have a question. Can you help?

Is anyone available to chat?



Aa



10:24



**The Devon Dumpling**

06 NOV 2021 AT 22:56

There are people shouting in the beer garden 🙄

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply ASAP many thanks



16 DEC 2021 AT 23:22

There are still people out in the beer garden being loud. It ↓ 1.21pm on a Thursday evening!

I have a question. Can you help?

Is anyone available to chat?



Aa



10:25



**The Devon Dumpling**

16 DEC 2021 AT 23:22

There are still people out in the beer garden being loud. It is 11.21pm on a Thursday evening!

24 DEC 2021 AT 23:21

Please. It is so loud, I want to go to sleep! I will have to contact a solicitor in the new year about a private nuisance order. I cannot live like this anymore. Why should I have to wait for the pub to go quiet before I can go to sleep

I have a question. Can you help?

Is anyone available to chat?



Aa



10:25



**The Devon Dumpling**

12 MAR AT 23:58

There are people shouting in the car park, can you go out and tell them to be quiet. It midnight

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply ASAP many thanks



25 JUN AT 23:31



There are still people

I have a question. Can you help?

Is anyone available to chat?



Aa



10:25



**The Devon Dumpling**

25 JUN AT 23:31

There are still people being loud in the beer garden. It's 11.30pm now and we have to be at work early in the morning! The garden is supposed to be closed from 10.30pm!

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply ASAP many thanks



I have a question. Can you help?

Is anyone available to chat?

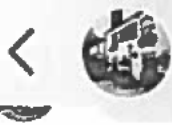


Aa





10:25



**The Devon Dumpling**

22 JUL AT 23:15

Still people shooting in the beer garden at gone 11pm! I have to be up for work in the morning, can you please have some consideration 🙄

Thanks for messaging us. We try to be as responsive as possible. As soon as I can check the reservation book we will reply ASAP many thanks



23 JUL ↓ 01:18

I have a question. Can you help?

Is anyone available to chat?



Aa



10:25



**The Devon Dumpling**

23 JUL AT 01:18

Tracey. I had the cage closed at 10.30 , teachers were in from sherwell valley school as one of them was leaving , I spoke to you on the phone and a couple of ladies had gone out for a cigarette, sorry I didn't notice but I was busy getting everyone else to drink up and get locked up as I also have to get up early in the morning to do a 12 hour shift , I'm doing my best and do... need to

I have a question. Can you help?

Is anyone available to chat?



Aa



10:25



<  **The Devon Dumpling**

best and don't need to be worrying about this before I go bed , it really is getting me stressed . Tomorrow is a locals 70 th birthday party , there is music outside in the afternoon and inside in the evening, I promise I am doing all I can and I always respect our neighbours but it is a pub at the end of the day and people are entitled to enjoy themselves



23 JUL AT 09:11

They were not having a

I have a question. Can you help?

Is anyone available to chat?

GIF



Aa



10:25



**The Devon Dumpling**

23 JUL AT 09:11

They were not having a cigarette, they were shouting, my daughter could here them from her bedroom at the front of the house and she had her windows shut! I had to endure a very loud birthday party last Saturday that went on from 3.30 pm to 10.30pm, where they were shouting, singing, loud music, a man with a microphone and I wasn't able to ↓ my garden or go in my not tub. You are

I have a question. Can you help?

Is anyone available to chat?



Aa



10:25



**The Devon Dumpling**

able to use my garden or go in my hot tub. You are getting stressed! I'm having to listen to extremely loud people while trying to sleep! I have fibromyalgia and stress can cause flare ups and I'm having to work through my flare ups that the noise is causing! Yes it is a pub and people are allowed to enjoy themselves, but inside from a certain time and you should be monitoring the noise levels beforehand. Yes the pub has been there

I have a question. Can you help?

Is anyone available to chat?



Aa



10:25



**The Devon Dumpling**

shouting and swearing or listening to music that I don't want to hear. I am already using earplugs at night to try and sleep! You keep making the excuse that it is a couple of people going out for a cigarette, it's not! If it was my daughter would not of been able to hear them from her bedroom at the front of the house. Also there are environmental laws as a pub that you have to abide by. We will be taking t further as it is now getting beyond a

I have a question. Can you help?

Is anyone available to chat?



Aa



10:26



**The Devon Dumpling**

joke! Do you think that I'm not stressed having to listen to the noise and not being able to enjoy my garden or hot tub? As for the 70th birthday party, I had to put up with a party last Saturday, it's not a pub that you can have venues at, it's surrounded by residential properties!

23 JUL AT 09:43

Last Saturday was for a man's 50th birthday who has lived here all his life

I have a question. Can you help?

Is anyone available to chat?



Aa



10:26



**The Devon Dumpling**

23 JUL AT 09:43

Last Saturday was for a man's 50th birthday who has lived here all his life it was just his family and friends , today is a 70th birthday again a man that has lived in the village all his life , last night was the local school teachers coming for an end of term during and to say goodbye to one of there colleagues , I can't stress anymore I am doing what has been asked , I didn't sleep last night after reading your

I have a question. Can you help?

Is anyone available to chat?



Aa





10:26



<  **The Devon Dumpling**

night after reading your message and I have a 12 hour shift today again tonight the cage will be locked at 10.30



It's not the cage, the outside needs to be shut from 10.30pm, that's what was agreed at the meeting. I have not been able to go into work this morning as I couldn't sleep and I need sleep with my condition. Last Saturday they were singing at the top of their voices 10.30pm! Do you think that is

I have a question. Can you help?

Is anyone available to chat?



Aa



10:26



**The Devon Dumpling**

voices at 10.30pm! Do you think that is acceptable? I am unable to invite friends or family around to enjoy my garden at the weekend because of the noise from the pub, do you think that is acceptable? Again, it is not just the cage that needs to be closed the outside does. Also if know that last week the inside of the pub was empty and they were all outside!



I have a question. Can you help?

Is anyone available to chat?



Aa

